

Quality Policy

Moore Insight are committed to a Quality Policy that ensures we consistently meet Client quality and reliability needs and expectations. We aim to achieve these in a safe, responsible, ethical, sustainable and environmentally sound way. This is supported by our vision, strategy, policies and procedures. We will actively promote and administer a strong Quality-focussed culture amongst our staff and our sub-contractors.

To assure these objectives are realised, we have established a Management System using the requirements of ISO9001. We also assure the health, safety, and welfare of employees whilst at work in line with the Health & Safety at Work act 1974.

The Management Team are committed to the leadership, implementation, development and continuous improvement of the Management System. This embraces all relevant policies, work practices, procedures and competencies to meet the developing needs of our clients, regulatory, statutory and other requirements, including the aim to enhance customer satisfaction.

The Management Team has adopted a risk-based strategy to identify, assess and raise awareness of business risks and opportunities; implementing processes and procedures to prevent and mitigate negative risks whilst pursuing positive opportunities.

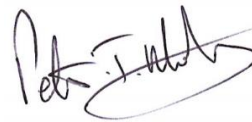
The communication of the Management Team's commitment to the management system is via this policy with associated procedures, training, supervision, work instructions, and day-to-day communications. All employees are encouraged to participate in the development of the management systems of work including relevant improvement projects.

Company policies, objectives and targets are established and reviewed during the 'Management Review'. Objectives and obligations can also be established via legislation changes, periodically by Management directives and meetings, and for specific project works.

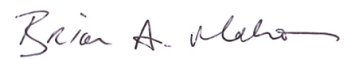
It is the responsibility of management and employees to understand and apply this policy, associated procedures, practices and project / product specific documentation in all aspects of their work to maintain and improve our high standards and reputation. This policy and associated procedures are monitored by internal and external audit and inspection.

A copy of this Policy is displayed in key offices and on the Intranet and is available to any interested parties, employees and persons working on our behalf.

As Director I have overall responsibility for this policy and have allocated all necessary resources for its implementation and ongoing compliance.



Peter Morley, Director
26th March, 2020



Brian Mahon, Director

Contacts

If there are any questions regarding this policy or if you would like to contact us, please send an email to Moore.Insight@moore-insight.com.

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